

SUMMER 2022

In this issue

- Welcome from KSAB Independent Chair
- Kirklees Safeguarding Week 2022
- Highlights from July 2022 Board meeting
- Learning from SARs
- Partner news
 - CHFT - (HIUG)
 - CHFT - (BLOSM)
 - Short films
- Learning & Development

Kirklees Safeguarding Adults Board

Newsletter

A welcome to you all from Rob McCulloch-Graham, Independent Chair



This is my first newsletter for the Kirklees Safeguarding Adults Board. I was recruited to the Board in April 2021, taking over from Mike Houghton-Evans. I am pleased to say, the board and the partnership are in very good shape, and I do feel very privileged to be joining an already successful team. My career has been varied, taking in Education, Health and Social Care, mainly through local authority positions but also with central government and the NHS. Throughout all of my positions I have worked closely with Children and Adult Safeguarding Boards. There can be no greater duty in ensuring the welfare and safety for our most vulnerable citizens. Every agency and member of staff I have met over the last year in Kirklees have clearly demonstrated this as their number 1 priority.

We hope this newsletter and the ones that follow, will celebrate this work and continue to emphasise its importance.

This year has been challenging for communities in Kirklees as well as partners, agencies and organisations as we emerged from the easing of restrictions imposed during the Covid-19 pandemic.

But despite these challenges the work of the KSAB multi-agency partnership has continued, developing robust policies, learning and training opportunities and performance analysis consistent with our obligations under the Care Act 2014.

The Board has continued to meet quarterly and details of the July 2022 meeting can be found on page 4 of this issue of the newsletter. We facilitated a very constructive Challenge Event with our multi-agency partners in March which yielded many examples of good practice alongside shared learning. And the Board delivered KSAB's contribution to Kirklees Safeguarding Week 2022 in June. You can read about Kirklees Safeguarding Week on page 2.

Above all else the Board continues to place safeguarding adults from the risk of harm, abuse or neglect at the heart of everything it does.



Safeguarding Week

Kirklees Safeguarding Week has become a well-established, well-known and well-respected feature of the Kirklees event calendar since 2016. It aims to capture the attention and gain the interest of Kirklees communities, in as wide a setting as possible communicating key safeguarding messages and engaging multiple audiences.

At the same time Safeguarding Week seeks to inform, educate and inspire the Board's multi-agency partners, Kirklees Community Champions, Kirklees Council employees and the voluntary sector.

This year, Kirklees Safeguarding Week succeeded in:

- Securing content submissions from almost every partner, organisation and agency within the Board's multi-agency partnership
- delivering clear demonstrations of innovation at partner organisations.
- demonstrating a willingness to share and improve communication.

Summary of delivery outcomes:

- five days of continuous learning
- 44 individual events
- over 74 hours of in-depth training, webinars, conferences and briefings
- 3 partner organisation videos (CCG, Kirklees Home Support Contracts Team, West Yorkshire Police)
- 6 external engagements focusing on key SG issues: cuckooing, fraud, cyber safety, on line safety learning hosted by WYP and Safer Kirklees at high footfall locations as well as Huddersfield and Dewsbury Town Halls
- Multiple engagements with communities across Kirklees hosted by the Local Integrated Partnerships (LIPS) team distributing SG leaflets across Kirklees and engaging with communities
- Training contributions from Third Sector Leaders Kirklees and Kirklees Libraries hosting community sessions at their own locations

The Board would like to express thanks to all who engaged in the planning and executing of what we feel was a really successful week.

Evaluation forms will shortly be circulated to contributing partners establishing full outcomes, identifying any noticeable improvements to agency working practice, and customer understanding of issues such as knowing where to report a concern and get help, as a result of the week-long events.

"Coming together is a beginning, staying together progress, and working together a success"

Henry Ford

KSAB Board meeting July 2022

Kirklees Safeguarding Adults Board holds a full board meeting every quarter where senior leads from partner agencies come together to discuss key areas of the work of the Board. Here follows a short summary of points raised.

Each Board meeting begins with a 'Story' depicting lived experience presented by one of the Board partners to 'set the scene', building context and realism to the work of the Board. The story for this meeting, was centred around a 64-year-old man with care needs and who struggled with alcohol and addiction, being accompanied by 2 individuals at his bank, wanting to withdraw more cash than was authorised on his debit card. In summary, various referrals and interactions took place, between the bank West Yorkshire Poice (WYP), Kirklees Better Outcomes Partnership (KBOP), Kirklees Adult Social Care (ASC) and Choices for Health in Addiction Recovery and Treatment (CHART) Kirklees. The situation was resolved taking into account action to ensure immediate safety for the man, but also looking at a long term approach whereby a combined action plan was put in place to offer continued support. The story highlighted good practice in the interaction between professional organisations in adult safeguarding.

Every Board meeting features a legal highlight report from Kirklees Council Legal Team. One of the cases featured in this quarter involved a dispute between a local CCG and the parents of an adult as to whether it was in their best interests to be vaccinated against Covid-19. The 21-year-old adult is non-verbal and has a profound learning disability and respiratory problems requiring oxygen machine to support his breathing. His parents opposed the vaccination both for religious reasons and from their own understanding of medical issues. The full judgement can be found here:

[Consideration of Further Evidence in an Appeal of a Vaccine Judgement MC and AC v A CCG and DC](#)

Other Board Standing Items which were discussed at the July meeting included highlight reports from the SAR and Quality and Performance Subgroups as well as National and Regional policy updates.

Kirklees Council Head of Quality Standards and Safeguarding Partnerships Alexia Gray delivered an insight into Social Care reforms which have passed into law and which may impact on the work of the Board and adult safeguarding generally.

When accessing Safeguarding Policy and Procedures to ensure you are accessing the most up to date information please follow the below link to the [Kirklees Safeguarding Adults Board website](#)

And [Information for professionals](#) pages

Learning from Safeguarding Adults Reviews (SARs)

Safeguarding Adults Reviews (SARs) are a statutory requirement for Safeguarding Adults Boards (SABs). SARs can inform adult safeguarding improvement. They can identify what is helping and what is hindering safeguarding work, to tackle barriers to good practice. The KSAB have recently completed 2 SARs: Adult N and Adult O

Adult N was a man in his 40's who passed away. He was known to be alcohol dependent and had appeared to be self-neglecting. Adult N appeared to have care and support needs, which arose from or were related to physical or mental impairment or illness, which can include conditions as a result of substance misuse.

Adult N was in the Kirklees area for 3 months during which time touched on a number of services and there were missed opportunities identified. The SAR subgroup reviewed records from the organisations who had worked with Adult N and found that it met the criteria for a review to be conducted.

Key Learning from Adult N SAR

Timely responses to presenting needs:

- undertaking capacity assessments and making referrals under The Care Act 2014
- Knowing when to follow the Self-neglect pathway
- Sharing information at the right time
- Holding Multi-agency meetings
- Practitioners were reassured by his articulate accounts of his intentions when sober
- All agencies need to have an awareness of when and how to use Mental Capacity Act to safeguard adults
- There was delay in agencies coming together to share information and concerns in this case. Practitioners need to know how and when to refer. See the Joint Multi-agency Safeguarding Adults Policy and Procedures

The purpose of SARs is described very clearly in the statutory guidance as to 'promote effective learning and improvement action to prevent future deaths or serious harm occurring again.'

The aim is that lessons can be learned from the case and for those lessons to be applied to future cases to prevent similar harm re-occurring

Any professional can make a SAR referral. If you know of a case that meets the [SAR criteria](#) then you should first discuss a possible referral with the safeguarding lead for your organisation.

A member of the public that wishes to make a referral should contact the worker involved with the person's care to discuss the circumstances. The worker will then assess whether there is sufficient evidence to make a referral on their behalf.

The Board's SAR subgroup is the decision maker in the SAR referral process. If you are unsure whether your case is a potential SAR, please refer it in following the [SAR process](#)

Adult O was a twenty one year old female with complex health needs, from birth, including cerebral palsy , scoliosis , blindness, epilepsy , quadriplegia and she also had a profound learning disability. At the time of her death, Adult O had been living at her family home and was cared for primarily by her mother.

As a child, Adult O attended a special education school, and it appears that the educational setting promoted reasonable access to health services and provided an easily accessible environment for her to be seen. After Adult O left school, her contact with health and social care services was minimal. Adult O did not go through a formal transition process from children to adult services.

Key Learning from Adult O SAR

- There was a lack of transition process for Adult O as she moved from being a young person, to an adult.
- There was a lack of accessible support and advice for Adult O's family regarding reasonable adjustments to promote access to health and social care services.
- There was no consistent agency response or approach when Adult O was not brought or was not seen by services.
- Communication and information sharing between agencies for Adult O was limited.
- The staff involved in working with Adult O had limited understanding of their legal responsibilities within their professional practice. Practitioners involved in Adult O's care required increased application and understanding of the statutory safeguarding responsibilities within 'Working Together to Safeguard Children' (2018) and The Care Act (2014) regarding 'Safeguarding Adults'. The legislative responsibilities that required increased application related to parental rights and responsibilities, and when this changes. Also, better application of the MCA (2005) and in particular assessing mental capacity and when to make best interest decisions. There needed to be increased understanding and awareness of the Deprivation of Liberty Safeguards (2007), and when a deprivation of liberty may be occurring in the community (as per the Cheshire West and Chester Council' [2014] UKSC 19 case law). The practitioners and services also required increased understanding and application of The Human Rights Act (ECHR, 1998), which is fundamental in providing rights based health and social care services.

The partnership continues to embed the learning from both these Safeguarding Adults Reviews

In this issue we are showcasing two exciting projects from Calderdale & Huddersfield NHS Foundation Trust (CHFT).

If your agency would like to contribute to future KSAB newsletter, please let us know at ksab@kirklees.gov.uk

Partner News

1. High Intensity User Group (HIUG)

The HIUG is a multi-agency group who meet monthly to discuss service users who have either attended ED five times or called 999 five times within a month.

There has been some form of HIUG within CHFT for many years – however it has recently come into focus how impactful this service can be to some of CHFT’s most vulnerable service users. A nurse led, case management approach within the community division was developed.

CHFT has separate HIUG meetings for Huddersfield and Calderdale which are both run and managed by the HIU service.

CHFT has robust information sharing agreements with stakeholders as well as terms of reference and SOP’s.

Referrals are contacted via a letter, this is followed up by a phone call, consent is requested, and support is offered followed by discussion at monthly meetings, or individual MDT’s. Service users are then case managed.

2. BLOSM - A Trauma Informed Approach to Emergency Care at Calderdale & Huddersfield NHS Foundation Trust

BLOSM is a new service aimed at tackling health inequalities through engagement with vulnerable service users while attending CHFT Emergency Departments. The service takes a trauma informed, multi-agency approach to supporting people, bringing a new range of skills and experience into ED.

The scheme was rolled out by way of a pilot taking place in May. Plans have been put in place to deliver the service in Accident and Emergency. Roles will link in with Kirklees communities and the navigator pilots will have links with communities teams to create a mapping model. The key is transition to care in the community, following up to ensure patients are engaging with community services. These include pathways with voluntary services for example the rough sleepers initiative.

The hope is that there is follow up with patients seen in Emergency Departments every 2-4 weeks. If there is a refusal to engage with this patients will be referred to their G.P. who will attend High Intensity User Group (HIUG) meetings.

“Change is the end result
of all true learning.” — Leo
Buscaglia

Please see [Safeguarding
Adults Multi-agency
Learning & Development
Offer](#) for full details of
everything on offer for
2022/23

Partner News

Short films

The Board has been listening to partners in respect of learning from the Adult N SAR as well as feedback from the recent Board Challenge Event which suggested that short films highlighting what each partner agency does would be beneficial for others to learn what services are available.

Here are the first films which were produced in time for Kirklees Safeguarding Week 2022. The Board will continue to promote, encourage and support this piece of work. Each film is approximately 5 minutes long, so please take the time to have a look at what is on offer.

-  [Kirklees Safeguarding Adults Board](#)
-  [The Work of the Health Commissioning Team Across Kirklees and Calderdale](#)
-  [West Yorkshire Police Safeguarding Information](#)
-  [Kirklees Home Support Contracts Team](#)

Learning & Development

The following are some upcoming learning sessions which still have places to book onto:

Dates	Course
Nov / Jan / Mar	Safeguarding Adults - Basic Awareness
Nov / Jan / Mar	Safeguarding Adults – Refresher Training
Jan	Safeguarding Adults - Undertaking Enquiries
Jan	Safeguarding Adults - Co-Ordinator Role & Holding a Planning & Outcomes Meeting
Nov	Safeguarding Adults - Concerns Manager
Mar	Making Safeguarding Personal: Achieving Person Centred Outcomes
Dec/Mar	Self-Neglect - Multi-agency working and using the risk management protocol
Sep/Oct/Nov/Dec	DOLIC Awareness
Sep/Oct/ Nov/Dec	DOLIC Forum
Oct/Dec/Jan/Mar	Mental Capacity Act and Deprivation of Liberty Basic Awareness
Jan	DoLS for Professionals
Oct /Feb	DoLS in the Community